

CARYSIL

PVD Coated Sinks

| Care & Maintenance Guide



PVD Care & Maintenance

PVD (Physical Vapor Deposition) coated sinks are engineered for exceptional durability, offering superior surface hardness and outstanding resistance to corrosion and wear. They are significantly more scratch-resistant than traditional stainless steel; however, they are not completely scratch-proof. Proper care and maintenance is key to keeping your sink in excellent condition.

Follow the guidelines below to help preserve the beauty and longevity of your sink.

Pre-Installation

Before installation, inspect the sink carefully for any defects or damage. Claims related to pre-existing issues may not be covered under the warranty once the sink is installed. Ensure the sink is fitted by a licensed professional and retain proof of fitting. Improper installation may void the warranty.

Cleaning your PVD sink

Frequent, light cleaning, as opposed to intense less frequent cleans is recommended.

- 1) Before cleaning, ensure to rinse your sink of any surface particulates, this will help prevent scratching during the cleaning process.
- 2) Mix a small amount of mild soap with warm water. Use a soft **nonabrasive** cloth such as a microfiber cloth or plain sponge 'without scouring backing pad' and clean in the direction of the sinks brushed finish. **Do not** use harsh chemicals or abrasive cleaners as this can damage the PVD coating.
- 3) Drain the soapy water and rinse the sink down thoroughly with warm water, ensuring all the soapy water is rinsed away.
- 4) Use a fresh microfiber cloth or chamois leather to gently dry the sink and remove any soap residue.

It is recommended to dry your sink after each use, ensuring the sink is free of standing water. Standing water left in the sink may cause a buildup of mineral deposits which can permanent damage and discolor the PVD coating.

For more stubborn stains, water marks or figure prints that don't come off with soapy water, use a mutton cloth which is ideal for genially buffing out these stains. **Do not** use more abrasive cleaning tools as these will scratch your sink.

We recommend the use of a wire sink bottom grid, this will help protect the sink from scratching and dropped object while allowing standing water to drain away. Silicon grids are not recommended as these encourage standing water. Plastic washing-up bowls are **not** recommending these may scratch the sink surface.

Things To Avoid

- 1) Do not use scouring pads, steel wool, Brillo pads, brushes, dish cloths or any other abrasive tool to clean your sink as these items will cause surface scratching. We recommend the use of microfiber cloths, plain sponges 'without scouring backing pad' chamois leathers and mutton cloth only.
- 2) Do not use abrasive cleaning agents or harsh chemicals on your sink (such as bleach, ammonia, caustic soda, or drain cleaners). If contact does occur, rinse immediately with plenty of water.
- 3) Never leave bleach or other chemicals soaking in your sink.
- 4) Avoid leave standing water in your sink for long periods of time as this may cause water marks.
- 5) Avoid prolonged exposure to fruit, fruit juices, fizzy drinks, salts, tea bags, coffee, and red wine, as well as any naturally acidic foods as these may cause staining.
- 6) Do not leave wet sponges or cloths in the sink or hanging from the tap for long periods of time, standing water from these items may cause staining or discoloration to the surface of the sink.
- 7) Do not place hot objects such as pans directly onto the sink, this can cause damage and discoloration to the PVD coating.
- 8) Do not leave any steel or cast-iron goods anywhere on the sink surface for a prolonged period as these items can cause oxidation staining.
- 9) Avoid leaving liquid soaps such as dish soap and hand soaps near the sink, leaky bottles may stain the PVD coating if left.
- 10) Do not cutting directly on the sink surface, as this will cause scratching.

Warranty

Lifetime warranty against genuine material and manufacturing defects, (wastes/ overflows/pipework excluded and subject to a 1 year warranty), fair wear due to use excluded, limited to first time purchaser and for domestic use only. This warranty is non- transferable from that of the final original domestic end user, nor applicable to commercial applications, any claim must be supported by proof of professional fitting. All items that are deemed as faulty may be subject to an inspection. We undertake to repair or replace at our discretion goods supplied that meet our warranty conditions

PLEASE BE AWARE THAT FITTED ITEMS THAT ARE FOUND TO BE FAULTY PRIOR TO FITTING WILL VOID CARYSIL PRODUCTS WARRANTY CLAIM.